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We have contracted Taylor Electronic Services Inc. for going on 4 years for our electronic troubleshooting and repair of our manufacturing equipment. Our initial contact was made at a point of desperation with an electronic malfunction that shut down one of our machines and our previous contractor of 5 years failed to diagnose the problem. Up to that point a situation such as that was always a traumatic experience for our company as the service, technical knowledge and interpersonal skills of the technician did not seem to match the rates we were charged.

It was and continues to be a refreshing experience to work with Taylor Electronic Services as the technical knowledge, service and communication skills exceed expectation. There has not yet been a problem that they have not reacted immediately, diagnosed, solved and reported back with a clear explanation on. I have yet to find one of our existing suppliers that compares.

In fact, we have expanded their expertise to product development and trouble shooting of problems that arrive in the field with our electrically heated products, where the reputation of our company is at stake. Their assistance has directly improved the performance and reliability of our electrically heated products.

Dave, Brad, and the rest of the Taylor Electronic Services team will exceed any expectation you may have as they always exceed mine.

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