



JOB DESCRIPTION

2075 – 16th Ave. E., Owen Sound, ON, N4K 5N3

www.tescanada.com

PH: (519) 371-7710 or FAX: (519) 371-0813

Job Title: Installer – Commercial AV and Security
Date Prepared: October 14, 2021

DEPARTMENT

Pro AV and Security

REQUIREMENTS

- Must be self-motivated and eager to work as a team member.
- Must be presentable and respectable in general appearance, clothing, and attitude.
- Must have advanced knowledge, installation experience, and troubleshooting skills of the following:
 - Commercial Audio and Video components, systems, and related wiring infrastructure.
 - Security systems including Intrusion, Door Access, and Surveillance
 - Basic networking components including routers, switches, wireless AP's.
- Advanced level of installation skills, professional structured cabling techniques, and function testing required.
- Experience with rigging is an asset.
- Fall and Arrest training and certification.
- Experience and working knowledge with electronic testing tools like DMM, field test equipment, etc.
- High level of professional and friendly oral communication required for customer and supplier communication.
- Fluent with Internet searching and use of MS applications, including Outlook, Excel, Word, and Access.
- Must be dedicated to self-study in order to meet the job requirements and to prepare for future growth.

OVERVIEW

This position focuses on the installation and commissioning of commercial Audio, Video, Lighting, and security components and systems. This position requires a qualified installer with experience installing the above mentioned products and its' related wiring and infrastructure. The position also requires a valid G driver's license.

DUTIES

PRIMARY

- Keep safety and quality awareness in mind and follow all safety rules for the benefit of yourself and co-workers and our customers.
- Continuous upgrade of new products and systems knowledge through self-study or available training programs.
- Pre-sales site visits may be required.
- Work with relevant team(s) to source and/or procure components.
- Aid in system design.
- Installation of commercial Audio, Video, Lighting, and security components and systems.
 - Working directly with the Manager and Administrator of Pro AVS department for AVS installations and servicing.
 - Develop sales leads during on-site service and installations.
 - Work with Service Manager (when required) for assistance with installation and troubleshooting.
 - Ability to go on-site individually or with team to complete installation or service required.
 - Preparation of equipment prior to on-site installation.

- Obtain/Retain required certifications e.g., working at heights.
- Maintain proper paper work and database information for daily functions.
- Must be proactive in recommending solutions to alleviate internal process or customer issues.
- Help generate ideas and plans for business expansion and diversification.
- Keep safety awareness in mind and follow all safety rules for the benefit of yourself and co-workers.
- Generating and issuing of reports internally and to customers' as required.

GENERAL

- Help to maintain accurate inventory.
- Must be willing to accept miscellaneous duties as required to help ensure TES efficiency and profitability.
- Help maintain shop, (cleaning, equipment maintenance, restructuring).
 - Cleaning and general maintenance of work area(s).
 - Assist in physical restructuring/organizing of shop and office spaces.

I have read and agree to all the above requirements: _____